



## Community Health Ambassador

### Information to Help You Protect Yourself and Our Community!

The Community Health Ambassador Program is a Lake County Health Department (LCDH) initiative that was created to support its goal of ensuring that **everyone who lives or works in Lake County—regardless of their zip code, race, ethnicity, age, or community—has access to the information and support they need to get vaccinated**. As a Community Health Ambassador, we hope to provide the information you need to protect yourself and our community from COVID-19.

All Illinois residents **16+ are eligible** for COVID-19 vaccinations

- Anyone 16+ **who lives or works in Lake County and registers on** Lake County's [AllVax Portal](#) can schedule a vaccination appointment at any Lake County vaccination site
  - AllVax registration information can be found below
  - A list of vaccination sites can be found [here](#)
- People who have received a first dose of Pfizer or Moderna vaccines at another location may schedule an appointment for their second dose at a Lake County vaccination site through [AllVax](#)

**There are multiple ways Lake County residents can find and register for a COVID-19 vaccine.** Information at links is updated regularly.

- Online through the [Lake County AllVax Portal](#)
  - **Phone support** is available at 847-377-8130
  - **Email support** is available at [AllVax@lakecountyil.gov](mailto:AllVax@lakecountyil.gov)
- By making an appointment at a local [community vaccination site](#)
  - [Doctors Test Centers](#) is also booking appointments
- By finding a vaccination location using the [Illinois Vaccine Locator](#) or through [Zocdoc](#)
- Through your healthcare provider (a number of links are provided below)
- By calling the IL Vaccine Appointment Call Center, 833-621-1284 (open daily 6am – midnight)
- **Register for a vaccine appointment with a pharmacy (see links below)**
  - [CVS](#)
  - [Jewel-Osco](#)
  - [Mariano's](#)
  - [Meijer](#)
  - [Walgreens](#)
  - [Walmart Pharmacy](#)
- **Register with your hospital provider**
  - [Advocate Aurora Health](#)
  - [Erie Family Health Centers](#)
  - [Northwestern Medicine](#)
  - [North Shore University Health System](#)
  - [Rosalind Franklin University Health Clinic](#)
  - [Vista Physician Group](#)

## Transportation and Other Assistance for Seniors

- The Lake County Health Department offers special phone customer service hours for seniors age 65+ who have questions. Call 847-377-8130
- [Faith in Action](#) offers non-emergency transportation services for medical appointments and essential errands for qualified seniors. Call 847-721-8414 or email [info@fiahelp.org](mailto:info@fiahelp.org)
- ElderCare Lake County provides free transportation to medical appointments and assistance with grocery shopping. Visit [eldercarelakecounty.org](http://eldercarelakecounty.org)
- [Moraine Township's Door-to-Door van](#) operates weekdays 8:30am - 4pm and is available to residents 65+ or who are disabled. \$4 per trip; \$2 for income-qualified residents. Call 847-432-3000 to schedule a ride.
- PACE's Dial-A-Ride service: 800-201-6446

## AllVax registration information

- An AllVax portal **FAQ** can be found [here](#)
- To register, click [here](#) or call the LCDH at 847-377-8130.
- For individuals who do not have email addresses or have limited digital literacy
  - The County has created a survey that collects all the data needed to create an account without an email. You may help such individuals fill out the survey [here](#), with all the necessary information, click submit, and the secure application will go directly to LCDH's Call Center where they will create an account for them. When it is their turn to schedule an appointment, a case manager will contact and help them schedule an appointment.
  - The survey is to be used **ONLY** for people who do not have the ability/know-how to register and schedule themselves on AllVax.
- **Registering on AllVax does not obligate you to get vaccinated at Lake County Health Department vaccination sites. If another provider or hospital has availability, you can get vaccinated there.**
- AllVax communicates with the State's vaccine records to reflect vaccinations given by other locations. **If you get vaccinated elsewhere, the information will automatically update in the AllVax system.** You do not have to do anything to update it.
- Once you register with AllVax you will be notified when it is time to make your appointment for a COVID-19 vaccine
- The vaccine will be provided at no cost to you

To sign up for **COVID-19 updates** from the Lake County Health Department click [here](#)

For statewide guidance, resources, and other information about COVID-19, click [here](#)

Protect yourself against **vaccine scams!** Signs of potential scams:

- You are asked to pay out of pocket to get the vaccine
- You are asked to pay to put your name on a vaccine waiting list or to get early access
- Advertisements for vaccines through social media platforms, email, telephone calls, online, or from unsolicited/unknown sources
- Marketers offering to sell or ship doses of the vaccine for payment